

- 21 steps to help you establish your small business:
 - 1 Pick a short domain name for your website (It is key to remember make it easy to recall and type!)
 - 2 Purchase website, email and domain names at one place for sanity sake later on!
 - 3 Set up a business email with your hosting plan, this way you can have name@busness.com and look professional! An email can be set up on any mail server so you can send and receive all in one place!
 - 4 Set up a Google account to link to your business email. (You don't have to take your email there, but then EVERYTHING is connected and it's not tied to your personal accounts.)
 - 5 Set up a phone number just for your business. You don't need a whole new line, but with options like Google Voice you can forward all your calls to one phone number. (I make my business line show up as business so that I know if it's a time to take that call!)
 - 6 Build a website- remember to use free tools available such as Google Analytics and Google Webmaster Tools- so that you show up in searches.



- 7 Register your business on Google Business (this creates a Google Business page for you!) ** You can also register on Bing and Yahoo, they have their own business listings!
- 8 Pick a social media platform that you are comfortable with and feel your market is at. If your dealing with people who generally avoid twitter then it's not for you.
- 9 Make sure your website is connected to ALL OF THE ABOVE (Social Media, Google analytics, Google webmaster tools, Google business page, social media, & business email!)
- 10 Use social media tools (*Hootsuite, Social Tap*) that allow you to check in everywhere at once and schedule things in advance!
- **11** Set up a mail database (*Mailchimp, Aweber, Constant Contact*) with the contacts you have personally and professionally. Then create a free gift or call to action, and place an opt-in on your website.
- 12 Link to others, and request they link back to you. (share info, share stories, books, tips, media)
- **13** Add yourself to Business Listings (Yelp, City Search- the more places you are listed the easier it is to find you!)



- 14 Start Blogging occasionally but set date/time so people expect it from you, and have it automatically post to Facebook/Linkedin/Twitter as you publish!
- 15 Post at minimum 3 time a week on all forms of social media. Do one thing that points to you (call to action, testimonial, or more about you), and 2 others that SHARE Content people like. Share great articles and images to help create community.
- 16 Create a newsletter or email template in your mail database that matches your website.
- 17 Email your database on a schedule (even as little as once a month) invite them to social media, invite them to stay in touch their way. *Even a "happy holidays" if you aren't ready to do sales emails!*
- **18** Ask friends, family and clients for Google referrals & Testimonials via social media or on yelp.
- **19** Grow social media using media by posting personally and starting conversations, as well as, a small budget ad or boost each month to build your community.
- 20 Make sure you create community through social media by doing a weekly check in on social media, respond to messages, direct messages on



twitter, congrats on LinkedIn, send people a few referrals on LinkedIn, or post what you are up to in a group.

21 Make sure you ask for help, and be willing to spend some money. As the old adage says "You have to spend money to make money!"

Confused by something on this list, or ready to jump to #21? Give us a shout via email or by calling us at 503-395-8420.

We are here ready to help get you established and thriving!